# S. R. FATEPURIA COLLEGE 

P.O. - BELDANGA, DIST. - MURSHIDABAD

## PIN - 742133

## STUDENT SATISFACTION SURVEY (SSS): 2019-20

The survey was conducted in the months of February, 2020 among the $1^{\text {st }}$ Semester, 3er semester, $5^{\text {th }}$ semester and $3^{\text {rd }}$ year students of this college. The questions in the questionnaire were mixture of 5-point Likert scale questions, dichotomous questions and one open-ended question. It was optional for the students to participate in the survey. As a result total 281, students responded to the questionnaire and among them, 173 were girls.

## Students Participation

$\square$ Responses Received: $281 \square$ Boys $\square$ Girls

$62 \%$ of the respondents were girls and around $38 \%$ were boys.
2. Is the teaching and mentoring
helpful?
Significantly $\square$ Very well Moderately $0 \%$

$\square$ Marginally | Not at all |
| :---: |
| $2 \% ~ 0 \% ~$ |

$47 \%$
$51 \%$ of the students reported that teaching and mentoring were significantly helpful and $47 \%$ of the students reported they were very well helpful.

## 3. Are the Course and Programme Outcomes Explained to the Students?

All the students (100\%) reported that course outcomes and programme outcomes were explained to them by the teachers every time.

$59 \%$ of the responding students reported that the assessment criteria explained to them every time and $41 \%$ of the respondents reported that they are usually explained the assessment criteria.

## 5. Effective communication of the

 Course Content```
Very effective
                                Somewhat effective
_ Just effective
                                    \square Indifferent
    \square
```



Regarding the effectiveness of the faculty in communicating the content of the course, $68 \%$ of the respondents reported that they were very effective and $32 \%$ of the respondents reported somewhat effective.

## 6. Teachers Effectiveness in Teaching New and Challenging Topics

$\square$ Excellent $\quad$ Very good $\quad$ Good $\quad$ Fair $\quad$ Poor


Regarding effectiveness of the teachers in teaching new and challenging topics, $57 \%$ of the respondents reported that teachers are excellent in teaching new and challenging topics, 36\% reported that they are very good and only $7 \%$ reported that teachers were good in this area.


Regarding the use by teachers of examples and applications to explain concepts in order to make the course interesting and relevant, $44 \%$ responded with every time, $36 \%$ reported with usually and only $20 \%$ reported that occasionally teachers use examples and application for the purpose.


Regarding how faculty prepare for the classes, $72 \%$ reported that faculties were thoroughly prepared for the classes and $28 \%$ reported that they were satisfactorily prepared for the classes.


Regarding whether the student-centric methods, like participative learning and problem-solving methods used for enhancing the learning process, $57 \%$ of the students reported that students' centric methods were used by the teachers to a great extent to enhance the learning process and the remaining $43 \%$ reported that moderately students' centric methods were used.


Regarding efforts of the teachers to identify the weaknesses of students and help overcome them, 69\% reported that every time efforts were made, $24 \%$ reported that usually efforts were made and $07 \%$ reported that occasionally efforts were made by the teachers.


Whether teachers check on students with regard to academic and co-curricular responsibilities, 52\% reported that they did it every time, $48 \%$ reported that they did it usually.


Whether teachers open for academic guidance after class, $75 \%$ of the respondents reported that every time teachers were open, $22 \%$ reported that teachers were usually open and only $3 \%$ reported that occasionally teachers were open for academic guidance after class.


Regarding attempts of the faculty to identify strengths of students and encourage them by providing suitable challenges, $11 \%$ of the respondents reported fully and the remaining $89 \%$ reported reasonably attempts were made.


Regarding fairness in the evaluation of the internal examinations/assignments/tutorials, $83 \%$ reported always fair and remaining $17 \%$ reported usually fair.


Are assignments/tutorials returned within a reasonable period of time?
$94 \%$ reported every time and 6\% reported usually.
16. Are the results of internal exams/test available online one month within the completion of the examination?

All the students responded with every time.
17. Are the teachers willing to discuss assignments/tests/exam question paper and answer scripts with you?

All the students responded with every time.


Whether students feel the need for remedial teaching, 24\% of the students feel every time, 55\% reported that they feel usually and $21 \%$ of the students feel Occasionally/Sometimes.
19. What percent of teachers use ICT tools like LCD projector etc while teaching?

All the respondents reported that below $\mathbf{5 0}$ to $\mathbf{6 9 \%}$ of the teachers use various ICT tools for teaching. Here use of microphone is also considered as ICT tools.

## 20. Do the teachers treat you with respect?

All the students reported that they were treated with respect.

## Quality of Teaching Learning Process

$\square$ Excellent $\square$ Good $\square$ Fair $\square$ Poor $\square$ Very Poor

0\% 0\% 0\%


When asked about how they would rate the quality of the teaching-learning process in the college, $63 \%$ of the respondents reported with excellent and $37 \%$ reported with good.
22. Are you offered add-on/enrichment courses to provide you greater opportunities for learning and growth?

All the respondents reported that they were rarely offered Add-on/enrichment courses.


When asked about whether they were given the opportunity to go on field visits as and when needed, $20 \%$ of the respondents reported that they were often given opportunity and $80 \%$ of the respondents reported that they were sometimes given the opportunity to go on field visits. There is a provision of field visits for the Geography and Environmental Science department students.

# 24. College Try to Involve Students in Evaluating and Improving TeachingLearning Process 



When asked about whether the college tries to involve students in evaluating and improving the teachinglearning process, $93 \%$ of the respondents reported affirmative and the remaining $07 \%$ reported negative.


When asked about whether students are encouraged to participate in extracurricular activities, $98 \%$ reported yes and 2\% reported no.
26. Does the college engage in imparting soft skills?

All the respondents reported with 'very little'. There is no separate provision in the college to impart soft skill among the students.
27. Does the college impart employability skills?

All the respondents reported with 'Some What'. There is no separate provision in the college to impart employability skill among the students.

## 28. Satisfaction with Sports Facilities

$\square$ To a great extent $\square$ Moderate $\square$ Some what $\square$ Very little $\square$ Not at all 4\% 0\% 0\%<br>

When asked about whether students are satisfied with the sports facilities provided, considering the constraints of space and topography in the college, $70 \%$ reported that they were satisfied to a great extent, $26 \%$ reported that they were moderately satisfied and remaining $4 \%$ reported that they were somewhat satisfied.


When asked about whether the participation in NSS and other societies in the college helped in their overall development, $93 \%$ reported to a great extent and the remaining $7 \%$ reported moderately.


When asked about whether the library resources and services at college sufficiently meet their needs, $69 \%$ of the respondents strongly agreed and the remaining $31 \%$ agreed.
31. Following suggestions with regard the improving the teaching - learning experience in the college were given by the participating students:

- Use of more modern technology in the classroom.
- More tutorial and remedial classes should be arranged.
- More regular field visits should be organized.
- More practical classes should be arranged.

